

October 1, 2019

Dear Clients of To Your Door Wellness and Veterinary Care,

Many of you have heard about the transition of Dr. Bryant and her loyal vet technician, Chelsea. As of the end of September, they have joined our team at Cat Care Clinic, and will continue to provide the same loving care to you and your pets.

I know how important your feline family members are to you and that a transition like this can raise many questions, or even cause nervousness. I hope this letter reassures you that your cats will continue to get exceptional care and you will continue to get the personalized service you are accustomed to along with other benefits of getting to know us at Cat Care Clinic.

Some background on this transition...In fall of 2017, I ran into Dr.Bryant on an airplane on the way to the annual American Association of Feline Practitioners conference. She and I graduated together from the UW School of Veterinary Medicine 15 years prior, so were excited to catch up on each other's lives professionally and personally. I learned that Dr.Bryant was recently displaced from the hospital that she was using for procedures (surgeries, x-rays, dentals) and was worried about having a comforting place for her cat patients when they needed special care outside the home. I appreciated her concern and immediately offered that they could come to the Cat Care Clinic to meet her for anything needed. Shortly thereafter, a wonderful collaboration began. All of the staff at Cat Care Clinic loved having Dr.Bryant, Chelsea, their clients, and of course more CATS around.

About a year later, Dr.Bryant approached me to discuss her goal of slowly retiring from To Your Door. She had a great concern for her clients and patients, I was honored that her first wish was for her cats and cat parents to continue with the care of doctors and staff of Cat Care Clinic. Since we were on the exact same page with our compassion for cats, respect for their parents, and goal to provide the best care possible, it was easy to construct a plan that would be a win for her, Cat Care Clinic, and you.

We at CCC are all very excited to provide more care to your cats that do better at home than in a clinic. Dr.Bryant and Chelsea are still here for you. You also have five other doctors and a crew of "catvocats" who have dedicated their careers to the well-being of cats and are excited for our expanded service.

With our east and west side clinics both open six days per week, you're able to pick up medication or supplies, talk to one of our techs or doctors, or come into the clinic if an urgent need arises. Even urgent home appointments can be arranged. If hospitalization is needed, the comfort of a feline-only quiet practice makes the stress much less for all.

Feel free to use the mobile number you know 608-335-5777, call the CCC office 608-833-9750, or email <u>ToYourDoor@catcareclinic.net</u> to reach out. Visit our website too, <u>www.catcareclinic.net</u>.

I welcome questions, input, or suggestions as we all strive to make this an easy and enjoyable transition for you. We are all very excited to meet you and help with the care of your cats however we can!

Sincerely,

Katarina Luther DVM and your Catvocats at Cat Care Clinic